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2024 Gold Membership Outline & Benefits

1. The Gold Membership program is designed to reward customer loyalty and encourage routine preventative maintenance.
2. It is a win/win for our clients and our business with a shared burden and value in the agreement.
3. It is a one year membership with assumed renewal every year at the time of service.
4. Benefits don't start until after the first preventative maintenance has been performed at full price.
5. Payment is due upon completion of each visit.
6. Membership fees, tasks performed, and visit frequency will vary depending on the needs of the equipment being serviced.
7. Memberships will be per system/piece of equipment not customer or address.
8. Any residential customer is eligible for a membership, even property management companies and multiple rental landlords.
9. Prices will adjust every year as our costs to perform the service vary.

10. A written agreement will be signed by the customer and a Evans Mechanical representative that clearly states the benefits and responsibilities of both parties.

11. If a client fails to respond to a reasonable number and type of attempts to schedule the service, the Gold Membership agreement will be terminated and the customer will lose their Gold Membership benefits until they renew again after a preventative maintenance at full price. There will be a 60 day grace period from the time preventative maintenance is due to schedule and renew the Gold Membership.

Gold Member Benefits

- Priority scheduling for urgent service needs
- Worry-free and convenient scheduling of routine preventative maintenance
- Service agreement with a trusted and preferred company with over 25 years of a proven track record
- Discounted Maintenance, Repairs, and Filters
- Discounted system enhancements
- No overtime fees Monday-Saturday

Maintenance Benefits

- Manufacturer's warranty protection

- Dependability
- Comfort
- Efficiency
- Safety & peace of mind
- Maximum life expectancy